

Frequently Asked EZ Scan® Questions and Answers

What is EZ Scan®?

A: EZ Scan® is an innovative and easy way to record laps during run club, PE class, or sport practice.

Using a tablet or smartphone (iOs or Android devices), students scan their QR code as they complete laps. The EZ Scan® app provides students lap totals in real time, as well as encouragement in the form of fun, motivational sayings each time they scan their QR code. At the end of a session, the devices are “synced” with a push of a button, and the information is sent to the EZ Tally® database and assigned to the designated student.

What is EZ Tally®?

A: EZ Tally® is the Fitness Finders® online database that comes as part of EZ Scan® or can be ordered separately. EZ Tally® makes it easy to record, organize, and analyze run club information.

With the EZ Tally® database, you create your own customized award system, deciding which awards to offer for what specific accomplishments. You can even print unlimited certificates! EZ Tally® allows leaders to easily track each student’s progress and know when students have earned an award. In addition, EZ Tally® sorts your run club data into amazing stats that are easy to share with classroom teachers and principals. These stats are important to analyze the effectiveness of your run club. They can also be used in a variety of ways by classroom teachers for specific lesson plans.

How Does the EZ Scan® App Work with EZ Tally®?

A: The EZ Scan® app is the reader and the EZ Tally® database is the organizer of the lap data. See a short video about EZ Scan® at ezmileageclub.com.

The EZ Scan® app works anywhere recording students’ laps – in a gym, on the playground, at a park, etc – no wifi necessary. After the app has recorded the data, it is synced with EZ Tally® (via wifi) and the information is organized into the database system.

How Do I Start Using EZ Scan®?

A: Once your EZ Scan® order is processed, you receive an email with an activation code. (This is why it is important for you to include the appropriate user email when placing your order.)

Follow the directions to set up your EZ Tally® database. This will include establishing the number of laps per mile, entering classroom teachers along with their students' names, and setting up your award structure.

Next, download the EZ Scan® 2 app from the Apple Store or Google Play Store to your iOS or Android devices (multiple tablets and phones may be used). Press the sync button on the EZ Scan® app, and all the data that was entered into EZ Tally® will sync with your scanning devices.

Now you're ready to scan!

- **Q:** How do I enter students?
A: Students are entered with a simple copy and paste option. It's that easy!
- **Q:** May laps be entered manually as well with EZ Scan®?
A: Yes, with EZ Scan® you can use both options – scan the QR codes with the EZ Scan® app, or enter laps manually into the EZ Tally® database.

Purchasing Information

- **Q:** What is the cost for EZ Scan?
A: The yearly subscription fee for EZ Scan® is \$149.95.
- **Q:** How are EZ Scan® and EZ Tally® sold?
A: With an EZ Scan® purchase, you receive the EZ Scan® app and the EZ Tally® database. **You can't use the EZ Scan® app without the EZ Tally® database.** Nevertheless, you can purchase the EZ Tally® Select database alone (for an annual fee of \$49.95 [here](#)). This would allow you to set up your award structure, organize and keep track of lap data, print unlimited certificates, and share data. However, you would need to count laps and enter the totals for each student manually, if you purchase EZ Tally® separately from EZ Scan®.
- **Q:** Do I have to pay for both EZ Tally® and EZ Scan®?
A: If you purchase an EZ Scan® subscription, it includes both the EZ Scan® app and the EZ Tally® database.
- **Q:** Are there discounts for EZ Scan®?
A: Yes, we offer two types of discounts. The **multiple facilities** discount depends on the number of schools (2-5 schools = 10%; 6-10 schools = 15%; 11-20 schools = 20%; 21+ schools = 25%). **Multiple year** discounts are 20% off for a 3-year subscription; 25% off for a 4-year subscription. For Corporate sponsorship information, please call 800-789-9255 or email info@fitnessfinders.net.

- **Q:** Is there a free trial period? Can I try the program before I buy it?
A: Yes, a **14-day FREE trial** is available! Just go to ezmileageclub.com and scroll to the bottom. Sign up with your name and an email address, and you can try before you buy. All information entered during a trial may be retained upon purchase.
- **Q:** If I trial EZ Tally® first, will I only be able to use my account for EZ Tally®?
A: Any EZ Tally® account can be upgraded to EZ Scan®. (See below for more information on upgrading EZ Tally® to EZ Scan®.)

How Does the Subscription Work?

- **Q:** When does the EZ Scan® subscription activate?
A: For new customers, the EZ Scan® subscription activates the first time data is synced. (Current EZ Tally® customers see the next question.)
- **Q:** What happens to my current EZ Tally® account if I upgrade to EZ Scan®?
A: Current EZ Tally® customers start a new subscription (not a new account) when they upgrade to EZ Scan®. The new subscription begins the day of the EZ Scan® purchase. The remaining balance of the original EZ Tally® account will be converted to its dollar value and credited to the purchase price of EZ Scan®. Nothing is lost in the transition.
- **Q:** Do I have to subscribe to EZ Tally® before I can purchase EZ Scan®?
A: No, simply purchase EZ Scan® at ezmileageclub.com or from our website (if using a purchase order) www.fitnessfinders.net.

QR Code Questions

- **Q:** How do I get the QR codes?
A: You print the QR codes onsite using the EZ Tally® database. This allows you to reprint if cards are lost, or if you need to add a child.
- **Q:** Can the cards be laminated?
A: Yes, we recommend that you laminate the cards. The scanning function works fine with laminated cards.
- **Q:** Can the children carry the same QR code for their entire elementary career?
A: Yes, as of Fall 2018, that option is available.
- **Q:** Can we print the QR codes with a printing company?
A: QR codes are printed from a pdf format and can be sent to any printer.

- **Q:** Can the QR codes be read with a scanner at local stores?
A: No, EZ Scan® uses an app that resides on your tablet or smartphone. Only devices with the EZ Scan® app can read the QR codes.

Technology Questions (Device and Network)

- **Q:** Can I use a smartphone to scan?
A: Yes. Just download the EZ Scan® 2 app from either the Apple App Store or the Google Play Store.
- **Q:** What version of tablet do I need? Will it be compatible with all generations of devices?
A: EZ Scan® supports iOS 10.0 and later (iPad 2 and later) and Android 4.0 (Ice Cream Sandwich) and later. Just like any computer program, older operating systems can cause problems. Older devices running current operating systems should not be a problem.
- **Q:** Can we use multiple tablets?
A: Any tablet with the EZ Scan® app may be used in any given session. Use multiple tablets to provide multiple scanning stations. A student that uses the same tablet each time they scan during a given session will receive accurate feedback by that tablet. If the student uses multiple tablets during a session, the feedback given by the different tablets will be inaccurate, but the lap information sent to EZ Tally® will be accurate once all tablets have been synced.
- **Q:** Do we have to purchase a subscription for each tablet?
A: No, only one subscription is needed for up to 1,000 students. Simply use the same login information for each device used for scanning.
- **Q:** Do I have to be on a network connection?
A: The EZ Scan® app scans without the internet. Take it anywhere. Scan cards wherever you want. You only need to be on the internet to sync the lap data with the EZ Tally® database.
- **Q:** Can I access EZ Tally® from the iPad also?
A: You can access EZ Tally® through any computer or tablet with internet access.
- **Q:** How will software updates work? Will it be automated or include a fee?
A: Updates will be like any other app and will require you to update through the app store (this can be set to happen automatically on your device). There will be no additional cost for updates.

- **Q:** How do I get EZ Scan®? Do I have to download something?
A: Go to the Apple App Store or Google Play Store to find the EZ Scan® 2 app. The EZ Scan® 2 app is free, but it will not work unless you have purchased EZ Scan®. EZ Scan® may be purchased at ezmileageclub.com, or through our website at www.fitnessfinders.net.

Can EZ Scan® Do That?

- **Q:** Is there a timing (stopwatch) function?
A: No, not in this version of EZ Scan®. It will be available in the future.
- **Q:** Does EZ Scan® use the camera function?
A: Yes, EZ Scan® is constructed to use the front or rear-facing camera already in your devices.

We hope you've found this information on EZ Tally® and EZ Scan® to be helpful. If you have further questions please, check out the EZ Scan® website at ezmileageclub.com, contact help@fitnessfinders.net, or give us a call at 1-800-789-9255.